**Employment History**

Fraboni's Italian Specialties

Deli Clerk

1/2017 - 10/2017

108 Owen Rd, Monona, WI 53716

Bennett Fraboni

608-222-6632

* Provide prompt, efficient, and friendly customer service
* Assist customers by preparing sandwiches and other meals, slicing meats, and serving various other salads and cheeses as needed
* Work with co-workers as a team to ensure customer satisfaction and a pleasant work environment

Pick n Save

Produce Clerk

5/2016 - 9/2016

5709 Hwy 51, McFarland, WI 53558

Pat Marcinko

608-838-3604

* Provide prompt, efficient, and friendly customer service
* Assist customers by escorting them to products they are looking for, helping with heavy items, and securing products that are out of reach
* Work with co-workers as a team to ensure customer satisfaction and a pleasant work environment

Hy-Vee

Produce Clerk

1/2014 - 6/2014

2920 Fitchrona Rd, Fitchburg, WI 53719

Mike Perez

608-273-5120

* Provide prompt, efficient, and friendly customer service
* Assist customers by escorting them to products they are looking for, helping with heavy items, and securing products that are out of reach
* Work with co-workers as a team to ensure customer satisfaction and a pleasant work environment

Madison Children’s Museum

Volunteer

1/2013 - 6/2014

100 N. Hamilton St, Madison, WI 53703

608-256-6445

Jessie Starr

* Performed maintenance on office computers as needed
* Handled general office duties, mailing, data entry, filing, etc.

Best Buy

Geek Squad Agent

7/2012 - 11/2012

7357 West Towne Way, Madison, WI 53719

Chris St. Claire

608-829-1188

* Provided software and hardware repair, updates, setup and maintenance on all brands of desktop, laptop, and notebook computers
* Windows and iOS/Mac software installation and troubleshooting, wireless assistance, anti-virus assistance, PC hardware builds and upgrades, and many other tasks
* Troubleshoot and evaluate customer computer problems at the Geek Squad front counter

Kohl's

Freight Associate

10/2011 - 9/2012

7401 West Towne Way, Madison, WI 53719

608-833-9293

* Responsible for unloading, processing and stocking all incoming freight to the stockroom areas
* Replenish merchandise to the sales floor from the stockroom
* Prepare merchandise for the merchandising process by ensuring merchandise is sorted and staged appropriately. Remove merchandise from cartons and packaging, places merchandise on proper hanger, verifies price ticket information and tickets merchandise as required
* Maintain all Company stockroom capacity and organizational guidelines, including recovering the dock at the end of each shift

TDS Corporate

Senior Systems Analyst / Programmer

9/1999 - 12/2009

8401 Greenway Blvd, Middleton, WI 53562

Kevin Skroch

608-664-8600

* Developed and maintained SAP software , plug-ins, and extensions using my SDLC skills of analysis, design, development, testing, implementation and support for multiple SAP modules including: Materials Management (MM), Warehouse Management (WM), Financial Accounting (FI), Controlling (CO), Supply Chain Management (SCM, Retail), Production Planning (PP), Sales and Distribution (SD), Project Systems (PS), Treasury (TR), and Human Resources (HR)
* Directed and advised software developers as the Programming Team Lead in the SAP upgrade from 4.5B to 4.6C, reduced the software support work by 20% by eliminating obsolete and unused programs
* Created and implemented the Secure Report Distribution System, a web-based front-end application for end users to view reports directly and securely
* Drove training for new software developers and consultants
* Developed multiple inbound and outbound interfaces for outsourced benefits management company
* Led the move from SAP to Tidal job scheduling including over 200 batch jobs

Comprehensive Computer Consulting

Programmer Analyst Consultant

6/1995 - 9/1999

Sun Prairie, WI 53590

Tom Wopat

* Georgia Pacific, Wisconsin Rapids, 1995-1997: Analyzed, designed, developed, tested, implemented, and supported the scheduling and manufacturing systems
* TDS Corporate, Middleton, WI, 1997-1999: Designed, developed and supported SAP software in all of the following SAP modules: Materials Management (MM), Financial Accounting (FI - General Ledger, Accounts Payable, Accounts Receivable), Controlling (CO), Treasury (TR)

Eaton Corporation

Programmer Analyst

7/1990 - 10/1994

4201 N. 27th St, Milwaukee, WI 53216

Amos Selzer

414-449-6000

* Converted entire stockroom and inventory management systems from a DEC PDP-11 environment to a VAX/VMS system
* Collaborated directly with users to design, implement, troubleshoot, and support these systems in order to create a program that met the needs of the warehouse staff
* Provided training to users